



Crisis Management

The purpose of this course is to provide law enforcement managers with the skills necessary to manage a crisis situation. At the conclusion of this training the participants will understand the roles and responsibilities of all members of the crisis team (e.g., evidence recover, negotiators, tactical response unit and support staff), outline a strategy for obtaining information from all parties and better understand how to devise a plan of action to manage the crisis.

Course Outline:

- Define “action imperative”.
- Describe the types of incidents.
- Identify the types of threats.
- Identify the benefits of time.
- Define “crisis management triad”.
- Define the roles and responsibilities of team members.
- Describe the importance of respecting the subject’s perception of the incident.
- Outline decision making criteria.
- Role playing
- Interactive scenarios

Method of Instruction: Lecture, Discussion, Demonstrations, Power Point Presentation, Role Playing and Interactive Scenarios

Duration of Instruction: 8 hours

Intended Audience: Law enforcement managers that could be called upon to serve as on-scene commanders during a crisis situation requiring tactical teams and/or crisis negotiators.

Class Size: Minimum – 10 Maximum – 30